

COVID-19 SCAM ALERT



- ! Email, phone calls and text messages encouraging seniors to apply for COVID-19 related government benefits by clicking on a link. **DO NOT** respond to unsolicited messages.
- ! A version of the CRA scam where fraudsters threaten that your provincial medical benefits have run out. **DO NOT** respond to these threatening calls.
- ! A phone call from someone posing as a representative from the provincial or municipal health authority saying you have been found to have or been exposed to COVID-19 and to give your credit card to pay for testing or results. **DO NOT** provide your credit care information; instead call Public Health in your area.
- ! Fake financial or investment planners calling seniors about their portfolio losses due to COVID-19. **DO NOT** provide personal information, instead contact your financial advisor.
- ! Callers representing “Community Agencies” saying they are trying to connect with socially isolated seniors. **DO NOT** provide your information, instead reach out to a reputable organizations you know and call them.

RED FLAGS TO BE AWARE OF:

- Unsolicited phone calls, emails, texts or mail
- Payment that is requested in the form of cryptocurrency, money transfer, or gift cards
- Government agencies notifying you of payments via text messages

REMEMBER:

- If something seems too good to be true, it probably is
- Hang up the phone, delete an email or text if you think it is a scam
- Research sellers and websites before making purchases or donations
- Don't let anyone pressure you into providing personal information



REPORTING A SCAM

IF YOU SUSPECT A SCAM, ALWAYS REPORT IT.

By reporting the scam, authorities may be able to warn other people and alert the media to minimize the chances from the scam spreading further. You should warn your friends and family of any scams you come across.

DID YOU KNOW?

You can Report spam texts
to your service provider

Simply forward the text to **7726**



MORE INFORMATION

The Canadian Anti-Fraud Centre collects information on fraud and identity theft.

For more information visit:

www.antifraudcentre-centreantifraude.ca



HOW TO REPORT TO THE CANADIAN ANTI-FRAUD CENTRE



By Phone:

Call: **1-888-495-8501** (toll free)

Calls are answered

Monday to Friday 10am to 4:45pm EST



Online:

Visit: bit.ly/CanAge-report-fraud

Log into the tool using one of the following options

- GC Key (user ID/password)
- Sign-In Partners (banking credentials)